## **Terms and Conditions**

By accessing or using the TicketSearch website, you agree to be bound by these Terms and Conditions and our Privacy Policy. Please read these Terms and Conditions carefully before using our website. If you do not agree to these Terms or our Privacy Policy, please refrain from using our Site.

#### **Definitions**

- a. "TicketSearch," "we," "us," or "our" refers to the TicketSearch website and its operators.
- b. "User," "you," or "your" refers to any individual or entity accessing or using the TicketSearch website.

#### **Acceptance of Terms**

By accessing and using TicketSearch, you affirm that you are at least 18 years old and capable of entering into a binding contract. If you are using TicketSearch on behalf of an organization, you represent and warrant that you have the authority to bind the organization to these Terms.

#### **Service Overview**

TicketSearch is an online ticketing platform that allows users to search, find, and purchase event tickets from various vendors and ticket sellers. The availability of tickets is subject to the terms and conditions set by the respective event organizers and ticket sellers.

## **Privacy Policy**

Your privacy is of utmost importance to us. Our Privacy Policy outlines how we collect, use, and disclose information from our users. By using TicketSearch, you consent to the collection, use, and disclosure of your information in accordance with our Privacy Policy.

#### **User Conduct**

- a. You agree to use TicketSearch solely for lawful purposes and in compliance with all applicable laws and regulations.
- b. You shall not engage in any activity that could harm, disable, overburden, or impair TicketSearch or interfere with other users' access or enjoyment of the Site.
- c. You shall not attempt to gain unauthorized access to any part of TicketSearch, other users' accounts, or any computer systems or networks connected to TicketSearch.

# **Ticket Purchase**

a. **Ticket Availability**: TicketSearch displays tickets available from various event organizers and ticket sellers. We do not guarantee the availability of specific tickets or seating options.

- b. **Ticket Prices**: Ticket prices displayed on TicketSearch are determined by the respective event organizers and ticket sellers. Prices are subject to change without notice.
- c. **Payment Processing**: Ticket purchases are facilitated through secure payment processors. By making a ticket purchase, you agree to the payment processor's terms and conditions.

## **Intellectual Property**

- a. **TicketSearch Content**: All content on TicketSearch, including text, graphics, logos, images, software, and trademarks, is the property of TicketSearch or its licensors and is protected by copyright and other intellectual property laws.
- b. **Use of Content**: You may only use TicketSearch content for personal, non-commercial purposes. Any unauthorized use of TicketSearch content is strictly prohibited.

## **Compliance with GDPR**

- a. **Data Protection**: TicketSearch complies with the General Data Protection Regulation (GDPR) standards. We handle your personal data responsibly and take all necessary measures to protect it.
- b. **User Consent**: By using TicketSearch, you consent to the collection, processing, and storage of your personal data as described in our Privacy Policy.

## **Limitation of Liability**

- a. TicketSearch shall not be liable for any direct, indirect, incidental, consequential, or exemplary damages arising from your use of the Site or any ticket purchases made through TicketSearch.
- b. We do not guarantee the accuracy, completeness, or availability of the ticket information displayed on TicketSearch.

#### Indemnification

You agree to indemnify, defend, and hold harmless TicketSearch and its affiliates, officers, directors, employees, agents, and representatives from any claims, losses, liabilities, expenses, or damages arising from your use of TicketSearch or any violation of these Terms.

#### **Modification of Terms**

TicketSearch reserves the right to modify these Terms at any time without prior notice. Any changes will be effective upon posting on the Site. Your continued use of TicketSearch after the posting of revised Terms constitutes your acceptance of the changes.

#### **Governing Law and Jurisdiction**

These Terms shall be governed by and construed in accordance with the laws of Australia. Any dispute arising under or related to these Terms shall be subject to the exclusive jurisdiction of the courts of Australia.

## Who Is the Controller Of Your Data

The data controller is:

TicketSearch Pty Ltd, currently operating the sale of TicketSearch software solutions:

Postal address: Unit 62, 200 218 Goulburn St, Surry Hills, NSW, 2010

E-mail of Data Protection Officer: <a href="mailto:dataprotection@ticketsearch.com">dataprotection@ticketsearch.com</a>

In other words, TicketSearch ("We", "Us" or "the Controller") are Controller of the data. This means that we are responsible for processing and protecting your personal data.

#### **Contact Us**

If you have any questions or concerns about these Terms, please contact us at <a href="mailto:support@ticketsearch.com">support@ticketsearch.com</a>